

## Customer Service

(352) 753-4508 customerservice@districtgov.org

## Caregiver In-Area Guest ID

Residents can request a Caregiver In-Area Guest ID when a resident in the home needs assistance at any of The Villages Recreation Centers. This ID will allow the caregiver to participate, accompany, and assist the resident at any of the pools (with the exception of the Sports Pools), recreation activities, etc. Caregiver In-Area Guest IDs will be issued with the following documentation:

- Business or operating license issued by local, state, or federal agency declaring them as a home/health care provider.
- Contract between the caregiver/agency and the resident. The contract must include a contract term indicating how long the caregiver will be providing services for the resident. Any contract without a term will be considered a 30 day contract and must be renewed every 30 days.
- Copy of a driver's license or state ID of the caregiver.
- Caregiver Guest ID Application
- Guest ID Application

Caregiver In-Area Guest IDs will be issued at a District Customer Service Center Monday through Friday from 8:00 a.m. to 5:00 p.m.

- 1200 Avenida Central La Hacienda Recreation Center
- 984 Old Mill Run Lake Sumter Landing
- 4856 South Morse Blvd South of SR 44 left side of Fire Station #47

<sup>\*</sup>To ensure HIPAA compliance, please do not include any medical information.